



Make it count, make it fun!

Frequently Asked Questions

Curriculum & Published Material

Do you have curriculum or other published material that can be mailed to me?

We offer an on-line curriculum suggesting various lesson plans that you can use during the year. Find links to our annual curriculum near the top of the Lesson Index. At this time we do not offer pre-printed items. All of the material offered by KSSP can be obtained directly from the website either downloaded or printed directly by you.

Do you have a newsletter?

At this time we are concentrating on adding material content to the website in the form of lessons, object talks, teaching aids, activities, etc. We may consider the addition of a newsletter at some future date. What would you like to see in a newsletter?

Login and Technical Problems

I fill out the registration form and click on submit, but never get to the next screen, why?

Most likely, the cause for this is that your browser is not accept cookies. KSSP uses a cookie to recognize your username and password, so you only need to enter it once each session. To ensure your Internet browser security settings are set to allow this cookie, check the following:

1. Select "Internet Options" from your control panel or from the "tools" option on your browser menu.
2. Select the "privacy" tab
3. Use the slide bar to select a "medium" or "lower" setting to accept cookies.
4. Press "OK," then close and restart your browser.

I enter my username and password, but nothing happens, why?

This could happen for several reasons.

A.) Your Internet browser is not accepting cookies. Please see the previous question and answer to correct cookie settings.

B.) Your browser security settings are not allowing you to enter usernames and passwords to access restricted web pages. To check for proper security settings, do the following:

1. Select "Internet Options" from your control panel or from the "tools" option on your browser menu.
2. Select the "security" tab
3. Then press the "Custom Level" button.
4. At the bottom of the page find "User Authentication."
5. Make sure that "Automatic logon only in Intranet zone" is the only option checked. Also check to see that your custom settings are set to "Medium-high" (default)
6. Press "OK," and "OK" again. Then close and restart your browser.

C.) Another reason could be that another password was saved inadvertently. After you enter your username, make sure there are no asterisks already shown in the password field. If there are, delete them first and enter the correct password.

How do I stop my Username or Password from being remembered automatically?

For Internet Explorer 8.0 and 9.0, follow these instructions to change or delete stored passwords.

1. Select "Internet Options" from your control panel or from the "tools" option on your browser menu.
2. Select the "Content" tab.
3. Click the "Settings" button in the "AutoComplete" section
4. Click "Delete AutoComplete history"
5. In next window, click the "Delete" button.
6. Uncheck "User names and passwords on forms"
7. Press "OK," and "OK" again. Then close and restart your browser.

Why can't I get the print and close button to work on the handout pages?

The Print/Close button requires Java script to function. If the button shows up when you print the page, or if it does not work at all, it is because an older version of Java script is running on your computer. To download the newest version free of charge you can visit the following website: www.java.com

Why do I get the error message "Page Not Found" when I try to register?

For Internet Explorer, follow these instructions to ensure your security settings have SSL functions enabled.

1. Select "Internet Options" from your control panel or from the tools option on your browser menu.
2. Select the "Advanced" tab.
3. Scroll down to the Security section.
4. Make sure that there are check marks next to Use SSL 2.0 & Use SSL 3.0.
5. Press "OK" and restart your browser, then register again using a different username

Link Information

Can I add a link to Kids Sunday School Place from our website?

Sure, we welcome all links. We prefer that you link to our home page if possible. For more information about adding links, and sample banners you can use, [Click here](#).

Will Kids Sunday School Place include a link to my website?

Yes. If you have a Christian website with Sunday School ideas or other useful material, and would like to be included in our links section, please let us know. The following guidelines will be used to determine if a site will be included in our helpful links or interesting website sections:

1. Links will be added for sites offering a significant amount of free material, and are directly related to children's ministry.
2. Links will be considered for sites with free material only partially related to Sunday school, or with only a small amount of free resources. A reciprocal link is also required.
3. Sites only offering items for sale will be handled on a case by case basis; however, for sale items must be directly related to Sunday school.
4. We have the right to accept or refuse any requests for any reason.

Material & Content

How often do you add material to the site?

We are continually adding material to the site. Although at this time we do not have a set schedule for adding material, you will likely find a half dozen or so new items each month. To see what has been recently added, see our [What's New](#) page.

Is the paid material of the same quality as what I can get for free?

Yes, all of our material is original and of the same high quality. The free items provide a good sampling of the type of material made available to our members.

How can I find a particular activity that I can use with my lesson?

Visit our Topical Index page to quickly find activities, object talks, games or other ideas that match the particular topic or theme of your lesson.

Can I print pages and make copies of them to use in my Sunday school class?

Yes, you can make as many copies as you need. However, the material available from this website is intended for private use only and cannot be distributed commercially for sale. For more information see our copyright information page.

What version of the Bible do you use?

Most verses and Biblical references on our site are from the New International Version. In some cases, however, for particular emphasis we use other versions, and we include a notation following the verse such as NLT, KJV, etc. We design some handout pages specifically for users of the King James version when necessary, and we mark these pages with the following symbol: See copyright information for more information.

Do you have any Spanish Material?

Yes, due to the number of requests we have had for Spanish material, we now have a complete Spanish Section.

How quickly are the pages being translated into Spanish?

At this time all pages except those very recently created are translated into Spanish. We currently employ two translators and anticipate translation of 10-30 pages each month.

Can I translate your material into other languages?

We thank God for the growing number of people who want to translate our resources into other languages. Translation is critical to our International Outreach. Therefore, you have our permission and blessing to translate our resources for posting on your website or other means of distribution provided you do the following:

- Submit the "Permission to Translate" application for our review.
- Translate the whole resource or make it clear it is an excerpt.
- Include: "Copyright [you fill in the year] Kids Sunday School Place, Inc. Used by permission www.kidssundayschool.com"
- Do not charge for resources you are distributing nor seek compensation from Kids Sunday School Place, Inc for translating the material.

Membership Questions**Can I pay by credit card?**

Yes. You can pay electronically with Visa or MasterCard using our secured server pages, or through Paypal a secured third party service. To use Paypal you must first open an account, which is quick and easy.

I live outside the United States of America, can I still pay using my credit card?

Yes, you can use a Visa or MasterCard from any country through our electronic payment service. Paypal also offers service to many countries. For an updated list of countries that can use Paypal please [click here](#)

What happens to the red ● dots when my membership becomes active?

The red dots do not go away with membership, but remain visible to show items that require log in for access. The first time you try to open an item with a red dot, you will get a log in screen to enter your username and password. You only need to do this once each session. You can also log in by clicking on the "My Account" link found at the top of the home page.

What if I cannot afford the cost of membership?

Although we feel the cost of membership is very reasonable, we understand that limited funds and exchange rates in some countries can be challenging. We do offer reduced rates or even free membership when possible to make sure kids world wide have access to quality Sunday school material. Contact us to let us know about your situation.

When will my membership become active?

Your membership begins the day your account becomes active and is good for a full year. We offer several payment options that can determine when your membership will become active.

Direct Credit Card Payment: Using our secured server to pay with Visa or MasterCard is the quickest and most secure method. Membership becomes active within a few seconds after entering valid credit card information.

Payments via Paypal: There are three ways to pay using Paypal. You can use one of their accepted credit cards, and activation is the same as when using our direct credit card payment option. You can also send cash directly from your bank account, and activation is immediate. A third way is to send an E-check. When sending an E-check, your membership does not become active until the E-check clears our bank. This can take from four to five business days.

Payment by mail: You can send a check or money order through regular mail. Your account becomes active when we receive your payment. We will also send an email to confirm receipt. It generally takes about a week for payments to arrive through the mail.

What is the difference between an Individual and a Group membership?

The amount of material is exactly the same for both types of memberships. The group membership benefits you and your local church in that multiple people can access the site and use the material at the same time, whereas individual membership is for only one person to have access. If you have three or more persons needing to access the site, the group rate will offer a significant cost savings compared to individual memberships.

With a group membership, everyone can use the same username and password to access the site, at any time and from any computer. Only one account and one contact person are needed.

How/When do I renew my membership?

Kids Sunday School Place does not have automatic renewals. Approximately 30 days prior to your membership expiring, you will see a link called "Renew Today" when you log in. You can use this link to access a payment page to send payments electronically or through the mail. You can also renew anytime after your membership expires by logging into "My Account" found at the top of the home page.

With membership, can I also access all the material at Teen Sunday School Place?

No, Kids Sunday School Place is a separate ministry. The resources needed to develop, run and maintain it are supplied by the modest cost of membership, which provides access to all material found on this site, but not to Teen Sunday School Place.

Besides recovering the cost for development and maintenance, another reason for keeping the sites separate is because many teachers need resources only for one age group or the other, but not both. To combine them would require a higher overall cost.

Why can't you just make everything free?

We are indeed interested in helping others and have a passion for reaching children around the world with the Good News of Jesus. While we would love to offer the entire site for free to everyone, we just can't afford to cover the costs involved in running and developing the site by ourselves. However, there is quite a bit of material that is available to everyone free of charge.

The cost of individual membership is only 75 cents per week. We also offer group rates at a reduced rate so that your entire church can benefit from the Kids Sunday School curriculum. Using the group rate, the cost per person drops to mere pennies a week.

"If we have sown spiritual seed among you, is it too much if we reap a material harvest from you?" 1 Corinthians 9:11 (NIV)

Why is my account still showing as pending?

Accounts stay in pending status until payment is received. If you are paying by mail, your account will be activated as soon as your check arrives. You will also receive an email notification.

Accounts can also be in pending status when payment was made by credit card, but the payment process was stopped before completion. Normally when a transaction is rejected it is because information doesn't quite match what is on the credit card. Make sure the card has not expired, and that the name on the card is what you are entering. You may also want to try another card if you have one. If you wish to try again using a credit card, you will need to register again using a different user name.

Personal Information & Privacy

Should I be concerned about giving you my credit card number or other information about me?

Absolutely not. Kids Sunday School Place uses secured web pages to transfer sensitive information. You can tell a page is secured by noticing a closed padlock near the bottom right corner of your screen, and the URL of the page will begin with https:// instead of http://. Our website is tested and certified annually by Security Metrics. Paypal is also a secured third party service. Please see our Privacy Statement for more information.

Do you give anyone else my name, address or any other personal information?

No. We do not share any information about our members with anyone else. Information is collected solely for the purpose of serving you and maintaining our membership list.

Do I need to let you know if I get a new email address?

Yes. If you happen to forget your password, an email with your current password can be sent to you upon request. You must use the same email address that is shown on your account to have a proper match. To keep your email address and any other personal information current, login to My Account.

Preschool & Age Related

Do you have Sunday school material for teenagers and tweens?

Yes. Although this website focuses on preschool and elementary school age children, our affiliate website, Teen Sunday School Place, offers Sunday school material for teenagers and tweens of the same quality. Please visit our teen site at: www.teensundayschool.com

Printing Pages

What is the best way to print pages to be handed out the children?

If possible, use medium white card stock when printing bookmarks, certificates, posters, Bible cards, etc. You have several printing options.

Option 1: The image or page can be printed directly to your own printer using the print tool on your browser, or the print command in the box in the top left corner of the page when shown. The intended layout supported by most printers will produce a one inch border around the printed area. The page number and website address will show in the margins when printing in this way. (*see next question*)

Option 2: If you have a graphic program loaded on your computer that supports GIF format, you can copy and paste the image directly into your graphics program. Once the full size image is loaded, right click and select copy. Then go to your graphic program and open a new file. Select edit from the your menu bar and paste the image. It is now available for printing or if you like it can be resized as needed. By using this method you will not see the page number and website address in the margins.

Option 3: Programs such as Microsoft Word can also be used to copy and print pages. Simply use your pointer to select the areas of the page you wish to paste to an opened word document. This method also prints background colors. Remember that any items copied in this manner must display the Kids Sunday School Inc. copyright statement.

How can I remove the page title and page number from the margins?

You can suppress the header and footer information printed by your browser by choosing File > Page Setup. Then delete the following items from the headers and footers section:

- Header: &w&bPage &p of &P
- Footer: &u&b&d

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